



***DEXTER***<sup>®</sup>  
***LAUNDRY***



WC-Series Vended Washers  
USB PROGRAMMING GUIDE

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## DexterLive

The new DexterLive controls were created for you to be able to interface easier with your equipment and create variable pricing cycles to increase your profitability in the same floor space.

First, log into DexterLive, create your location and equipment list and then create your cycle and pricing information by the particular type of washer and dryer at the location. Once the information is saved, download the "AllUser.xml" file to a USB device which will be used to program the machines from the USB port.

Keep it simple or use the marketing features such as temperature pricing, plus cycle or an additional final rinse that the customer can select for a value added wash. Utilize time of day pricing to help move people from heavy use periods to special value times of day or days of the week.

Through the easy to use USB programming so you can download all special pricing and cycles from DexterLive to set up your store quickly and easily.



### Accessible

Available anytime, anywhere, on any internet capable device. Once you have set up your free account all of your custom settings and store information are saved making it quick and easy to make future changes.

### Simple

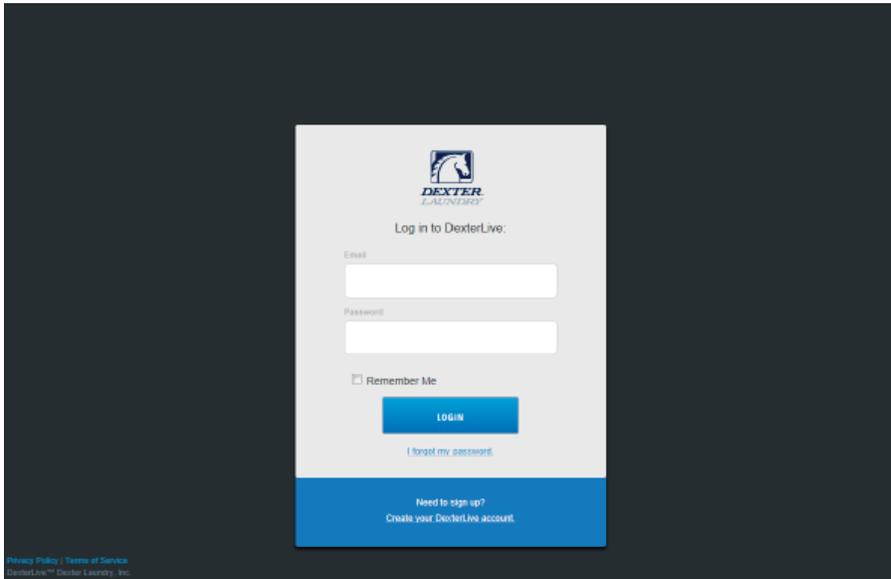
View and customize equipment settings to fit your business model. Download your unique user file and quickly transfer it to your equipment via USB.

### Profitable

Create exciting promotions to attract new customers. Offer extra prewash, plus cycles, Extra rinse and temperature pricing to drive more revenue in your store.

## First Time Creating an Account at Dexter Live

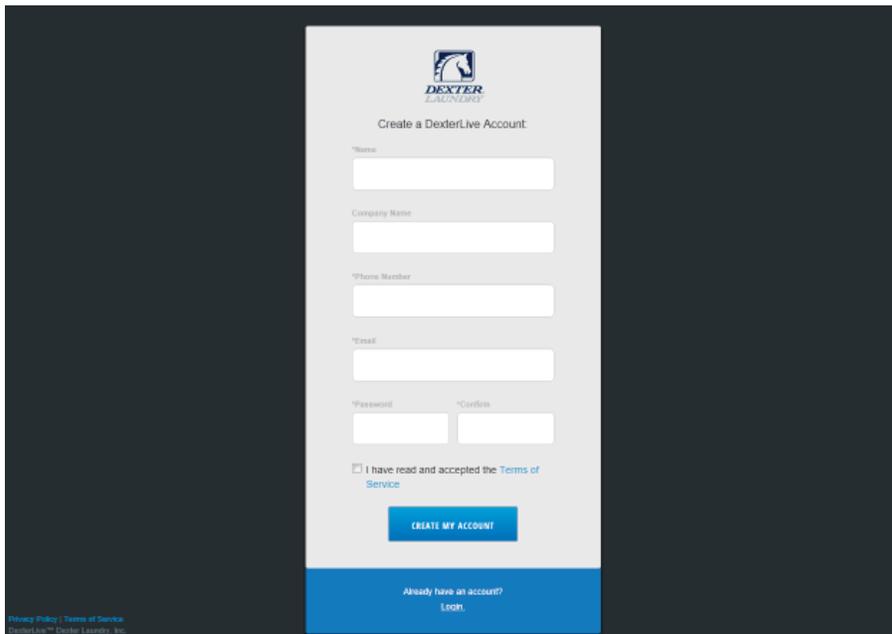
- 1) Log into DexterLive  
At the bottom, select "Create your DexterLive account."



The screenshot shows the DexterLive login interface. At the top is the DexterLive logo. Below it, the text "Log in to DexterLive:" is displayed. There are two input fields for "Email" and "Password". A "Remember Me" checkbox is located below the password field. A blue "LOGIN" button is centered below the fields. Below the button is a link that says "I forgot my password." At the bottom of the form, there is a blue bar with the text "Need to sign up? Create your DexterLive account." In the bottom left corner, there are links for "Privacy Policy" and "Terms of Service".

DexterLive gives an owner the ability to manage multiple locations.

- 2) At the "Create a DexterLive Account" screen.
  - A. First time users must create an account.



The screenshot shows the "Create a DexterLive Account" form. At the top is the DexterLive logo. Below it, the text "Create a DexterLive Account" is displayed. There are five input fields: "Name", "Company Name", "Phone Number", "Email", and "Password". There is also a "Confirm" field for the password. Below the fields is a checkbox with the text "I have read and accepted the Terms of Service". A blue "CREATE MY ACCOUNT" button is centered below the checkbox. At the bottom of the form, there is a blue bar with the text "Already have an account? LOGIN." In the bottom left corner, there are links for "Privacy Policy" and "Terms of Service".

An account must be created to use the DexterLive features.

- B. Fill in the required fields and click on “Create My Account”.

The screenshot shows the 'Create a DexterLive Account' form. At the top is the Dexter Laundry logo. Below it, the title 'Create a DexterLive Account.' is followed by several input fields: 'Name' (with placeholder 'Your Name'), 'Company Name' (with placeholder 'ABC Laundry'), 'Phone Number' (with placeholder 'xxx xxx xxxx'), and 'Email' (with placeholder 'YourEmail@ServiceProvider.com'). There are also fields for 'Password' and 'Confirm' (both with placeholder '\*\*\*\*\*'). A checkbox labeled 'I have read and accepted the Terms of Service' is checked. At the bottom is a blue button labeled 'CREATE MY ACCOUNT'. In the bottom left corner, there is a link for 'Privacy Policy | Terms of Service' and the text 'DexterLive™ Dexter Laundry, Inc.'

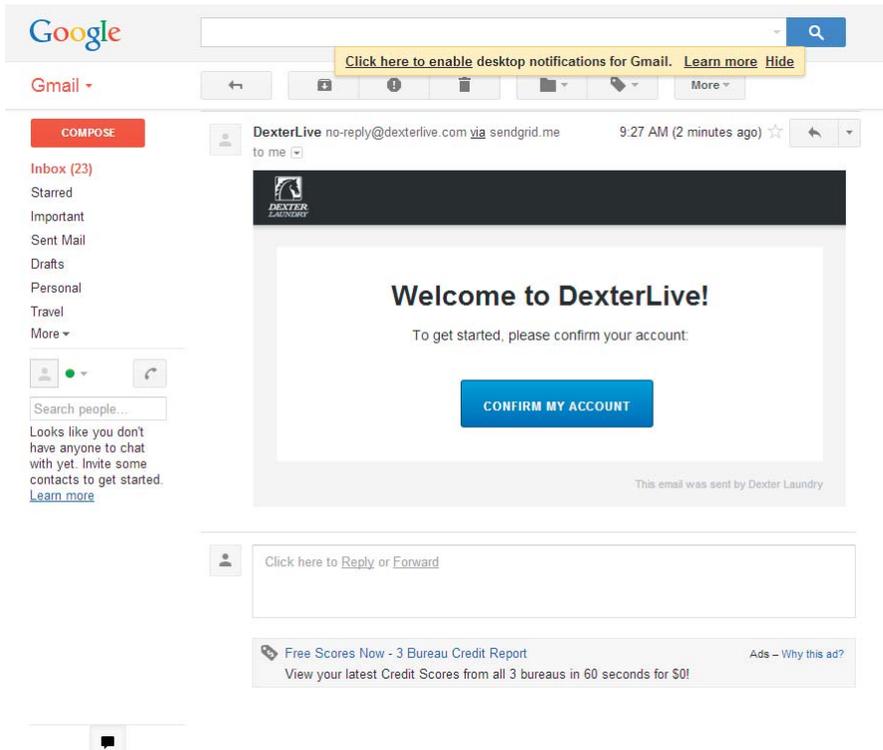
When creating a new user account make sure to fill in all fields marked with asterisks and check the “Terms of Service” box.

- C. After selecting to “Create My Account”, you will see the log in screen advising you to go to your e-mail and activate your account.

The screenshot shows the 'Log in to DexterLive' screen. It features the Dexter Laundry logo and the title 'Log in to DexterLive:'. Below the title are input fields for 'Email' and 'Password'. There is a 'Remember Me' checkbox and a blue 'LOG IN' button. Below the button is a link that says 'I forgot my password!'. At the bottom, there is a blue bar with the text 'Need to sign up? Create your DexterLive account.' In the top right corner, a green message box states: 'A message with a confirmation link has been sent to your email address. Please open the link to activate your account.' In the bottom left corner, there is a link for 'Privacy Policy | Terms of Service' and the text 'DexterLive™ Dexter Laundry, Inc.'

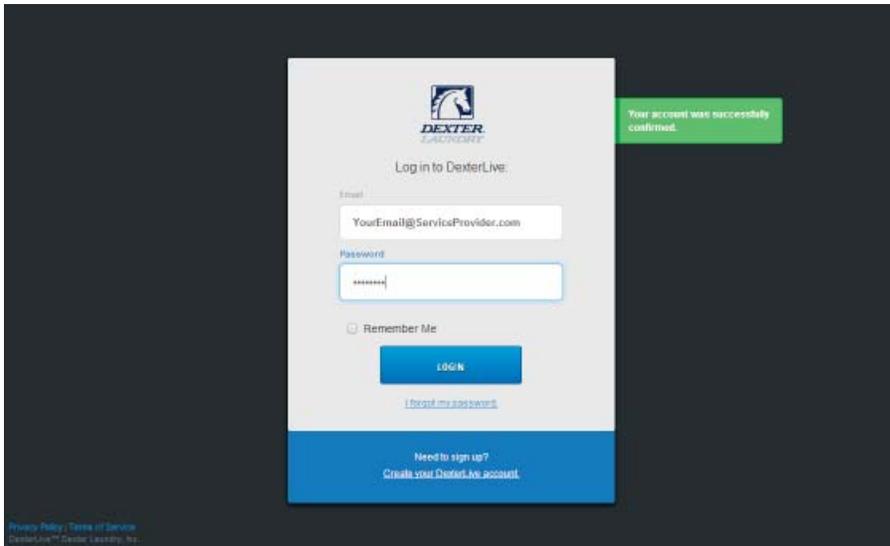
After creating your account you will need to use the e-mail link to gain first access. The account will not be active until you confirm your account.

- 3) Open the e-mail sent from Dexterlive and select “CONFIRM MY ACCOUNT”



Selecting the “Confirm My Account” hyperlink will take you back to the DexterLive log in page.

- 4) At the “Log into DexterLive” screen, enter your e-mail/user name and password to access DexterLive.



Welcome to DexterLive. Proceed to the step to create your location information.

## Programming

- 5) Configure your settings with DexterLive.com
  - A. Add or select a location to program.

The screenshot shows the 'Add Location' form in the DexterLive interface. The form is titled 'Welcome to DexterLive! Add a location to manage:'. It contains several input fields: 'Location Name' (with 'ABC Laundry #1' entered), 'Address 1' (with 'Home' entered), 'Address 2', 'City' (with 'Town' entered), 'State', 'Postal Code', and 'Country' (with 'USA' entered). A blue 'ADD LOCATION' button is at the bottom. A footer note says 'Please add your first store location to get started with DexterLive.'

DexterLive gives an owner the ability to manage multiple locations and machines.

- B. On the left side of the screen, select the "Programming" tab.

The screenshot shows the 'PROGRAM YOUR MACHINES' page. On the left, a navigation menu has 'Programming' selected. The main content area has four numbered steps: 1. Configure Settings with DexterLive.com (with sub-steps A, B, and C); 2. Download Programming File (with sub-steps A and B, and a 'DOWNLOAD PROGRAMMING FILE' button); 3. Save the Programming File to a USB Drive (with sub-steps A and B, and a USB icon); 4. Program Your Machines Using the USB Drive (with sub-steps A and B, and a washing machine icon). A sidebar on the left shows 'Easy wash laundry 400 main street' and other menu items like 'Equipment', 'Promotions', 'Users', and 'Programming'.

Follow instructions in the programming tab.

C. Edit the "General Settings" (Equipment Tab)

Locations  
Easy wash laundry  
400 main street

Equipment  
Promotions  
Users  
Programming

### General Settings - All Machine Types

**Washers and Dryers**

Machine Display Language	English
Display Decimal Point	On
Sounds	On
Password	0000
Time Shift	+0 hours : 0 minutes

**Washers Only**

Drive Table	Current
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**Dryers Only**

Display Temperature Scale	°F
Display Time	Minutes only displayed
Central Pay	Off

Cancel Save

Adjust setting and offset time to match your location. (Time is set for Central Standard Time)

D. Next select the "+Add Equipment" (Equipment Tab), located in the upper right hand corner.

Locations  
Easy wash laundry  
400 main street

Equipment  
Promotions  
Users  
Programming

### EQUIPMENT

General Settings + Add Equipment

T-350 Express Washer  
6 units at this location

#### Add Machine

My Machine Name  
D1

Serial Number  
D2.14076.006

Machine Type  
T.30X2 Stack Dryer

DexterLive ID

SAVE & CONTINUE

Done adding machines

Name of the machine. (Example: Dryer 1)  
Enter serial number and machine type then select "Save and Continue."

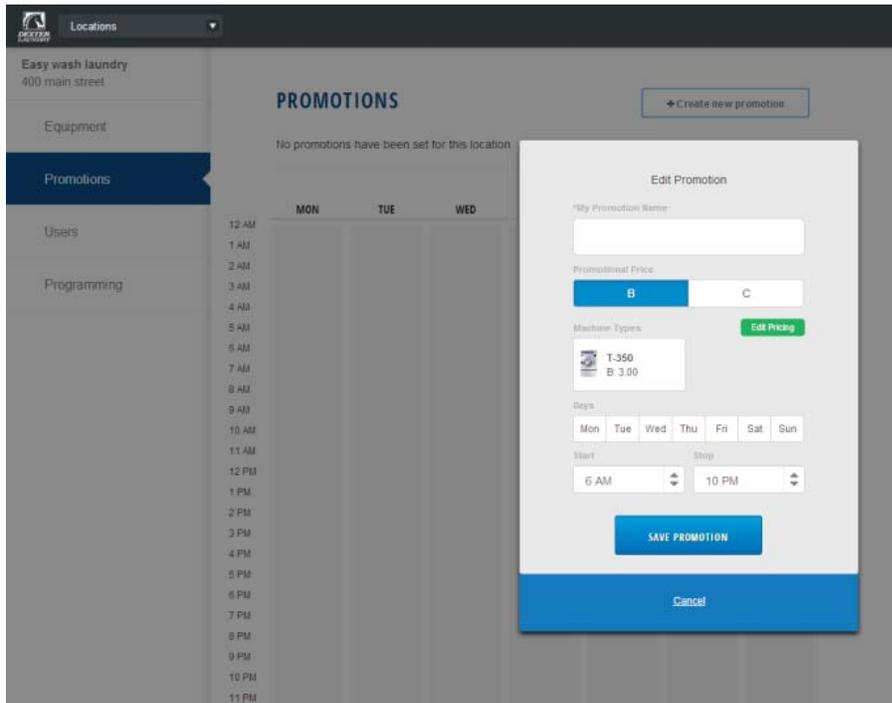
- E. When all of the equipment has been added, select “Edit” on the machine type you wish to modify, and then select “Pricing”. (Equipment Tab and Machine Settings Tab)

Program the price of the machine and the extra pricing adders.

- F. Make the cycle changes by selecting the “Cycles” tab.

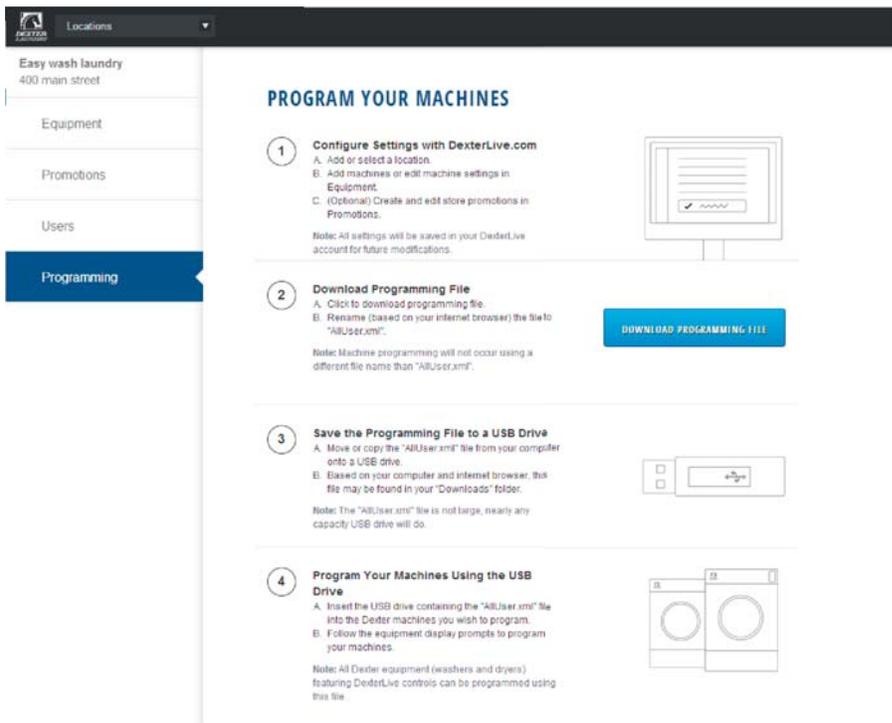
Adjust cycle programming set the length of time and extracts speed as needed.

- G. You can now create and edit optional store promotions from the “Promotions Tab”.



Select “Save Promotion” once your changes have been made.

- 6) Create and Download Programming File.  
 A. Once all preferred prices, cycles and promotions have been modified and saved, select **“DOWNLOAD PROGRAMMING FILE”**.



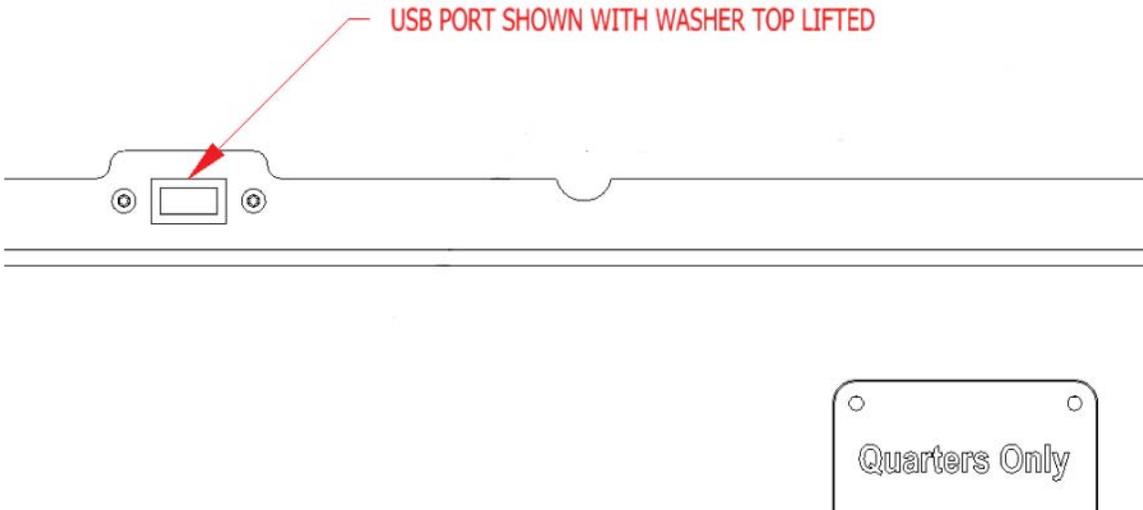
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- B. Based on your internet browser the file needs to be saved as "AllUser.xml". Depending on your Internet browser you may need to retrieve the file from your "Downloads" folder.

**Note:** Machine programming will not occur using a different file name than "AllUser.xml". Any extra extension names will require the file to be renamed back to "AllUser.xml" for the machine to recognize the file.

7) Save the Programming File to a USB Drive

- A. Move or Copy the "AllUser.xml" file from your computer onto a USB drive.
- B. Based on your computer and internet browser, this file may be found in your "Downloads" folder.

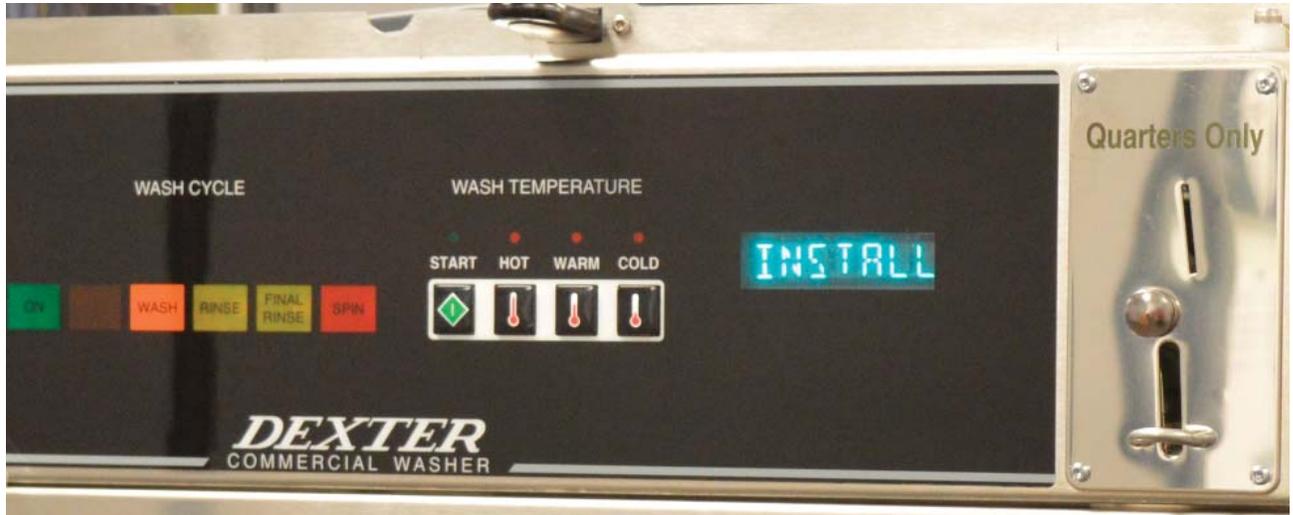
**Note:** The "AllUser.xml" file size is small, nearly any capacity USB drive will do.



8) Program Your Machines Using the USB Drive

- A. Insert the USB drive containing the "AllUser.xml" file into the Dexter machines you wish to program. The control will scroll "....." while identifying the program on the USB. Once identified, the display will scroll "INSTALL USER FILE FROM USB". At this prompt press the green start button on the front panel.

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- B. The machine will scroll "TO INSTALL – PRESS START". At this prompt, press the green "Start" again.



- C. Once the program is uploaded successfully the control will scroll "DONE REMOVE USB". The USB drive can be safely removed at this point.

**Note:** All Dexter equipment (washers and dryers) featuring DexterLive controls can be programmed using this file once the equipment has been configured.