



# CORONAVIRUS SUPPORT

## Social Distancing & DexterPay

Laundries play a critical role in the health of our communities. During this time it's important for families to have access to the best level of cleanliness and hygiene possible. Social distancing has become our current reality.

We've been hearing some valuable feedback on how laundry owners are using the technology of DexterPay to help ease this burden.

### Allow Customers to Efficiently Practice Social Distancing

DexterPay gives customers the ability to track the progress of their washer and dryer cycles. They can start their machine with the app and then move to a safe distance, wait in their car or leave the store. They will receive a notification once their cycle is complete so they know when to return.

### Reduced Exchange of Cash and Coins

DexterPay allows customers to start their machines without cash. This reduces the need for you and your customers to be handling cash and coins.

### How To Implement These Services:

#### If You Already Have DexterPay

If you already have DexterPay, encourage customers to utilize it as much as possible to maximize social distancing.

#### If You Already Have DexterLive

If you already have DexterLive, signing up for DexterPay is easy – it's already built into the DexterLive platform. Dexter will expedite your DexterPay materials to get your store up and running as soon as possible.

#### If Your Store Isn't Connected

If you have not yet chosen to connect your location to DexterLive, and to start accepting mobile payments with DexterPay, now is a good time reconsider and take a look at the benefits the technology has to offer.

