



**DEXTER**  
**LAUNDRY**

**OUT OF BALANCE  
MANAGEMENT  
AND EXCESSIVE  
VIBRATION RESET**



***DEXTER***  
***LAUNDRY***

**OUT OF  
BALANCE LOAD**



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# OUT OF BALANCE LOAD

- During a spin, the message shown to the right may be displayed.
- This is a normal message when the washer is attempting to better distribute an out of balance clothes load before accelerating to the full spin speed. You do not need to stop the cycle or reset the washer.
- The washer will slow back down, re-tumble the clothes and then attempt to reach the full spin speed again.
- In any wash stage that isn't the final rinse, the washer will attempt to spin, redistribute if it is out of balance, and then attempt the spin a second time. If the second attempt is also out of balance, the washer will progress to the next stage in the wash cycle.
- During the final rinse stage, the washer will attempt to spin, redistribute if it is out of balance, and then attempt to spin again. If still out of balance, redistribution attempts will be repeated. If the clothes load is still out of balance after a fourth try, it will stop attempting to go into spin and will agitate for the remainder of the cycle time and the cycle will end.

## **OUT OF BALANCE LOAD**

**The current load is unbalanced and preventing the machine from reaching full spin speed.**



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**EXCESSIVE  
VIBRATION RESET**



# EXCESSIVE VIBRATION

- If a clothes load is excessively out of balance, the maximum displacement switch could be tripped during operation due to excessive tub movement. This screen indicates that the switch has been tripped and that the washer will need to be reset:

## Excessive Vibration

**Door will unlock once cylinder stops moving.**

**Inspect machine for installation issues.**

**To clear, reset Excessive Vibration in General Settings of the Management Section.**

Note:

You can locate these instructions in the Operator's Manual on Page 18 linked here:

<https://www.dexter.com/upl/downloads/products/documents/65c3a027344f131b2b2d8.pdf>

# EXCESSIVE VIBRATION RESET

- To reset the washer, first pull out the black plunger on the switch which is located behind the front panel on the left side of the washer tub. You can access this switch in three ways.

**Black plunger**



**Access Points:**

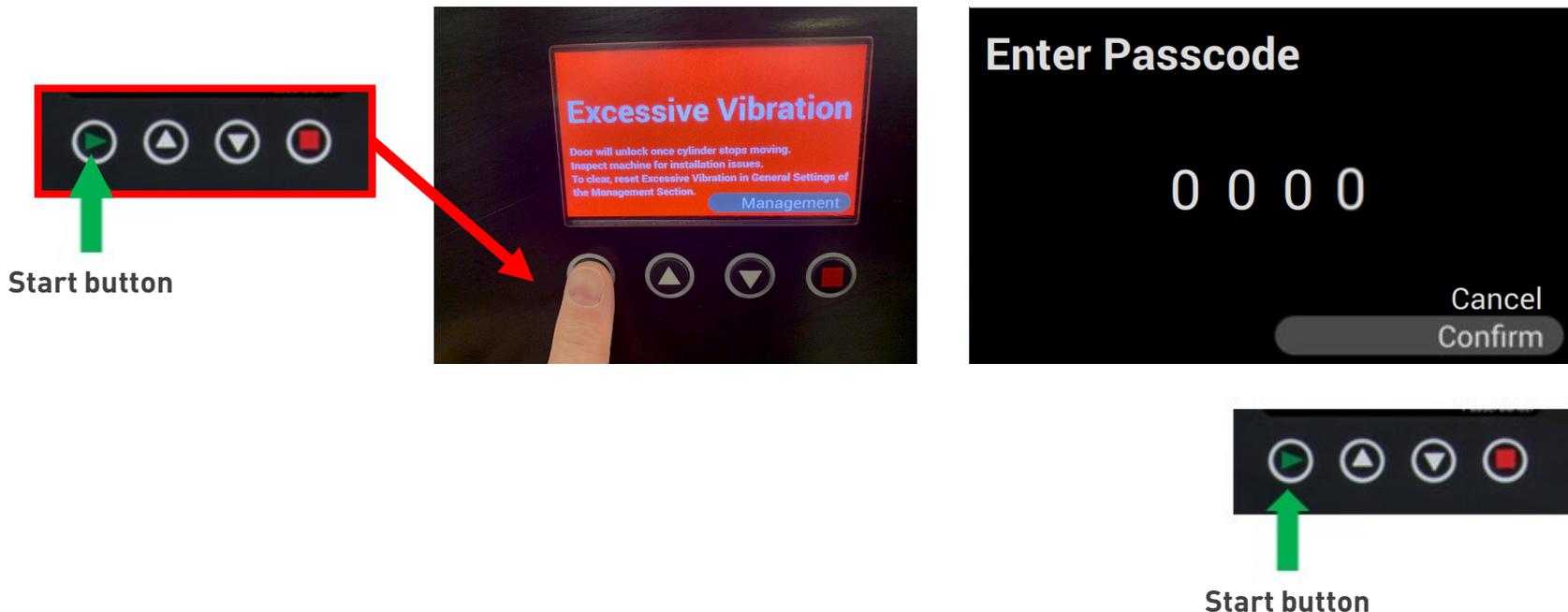
Option 2:  
Remove top  
panel

Option 3:  
Remove front  
panel

Option 1:  
Remove lower  
service door  
(Recommended)

# EXCESSIVE VIBRATION RESET

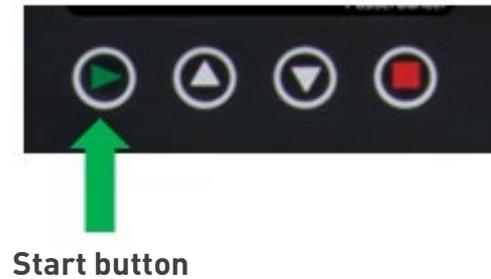
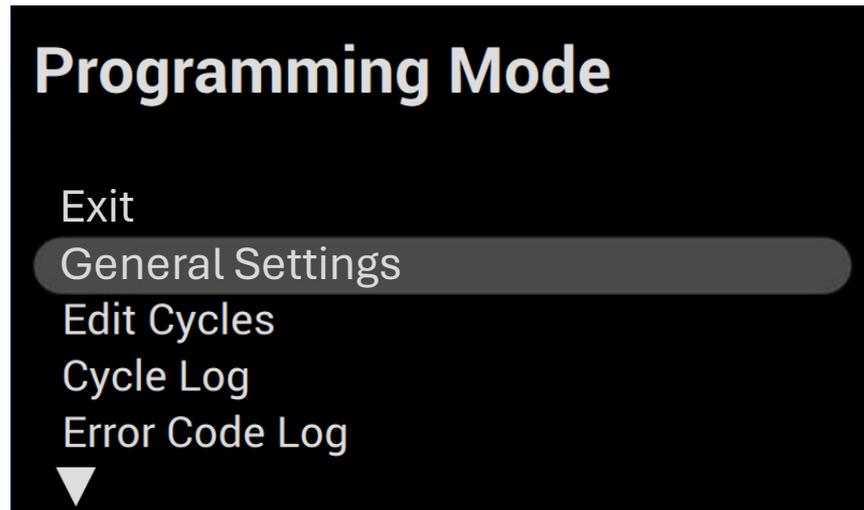
- Then follow the instructions on the display to reset the washer.
- Enter the management section by pressing the green start button. Enter the 4-digit management passcode using the arrow keys to change the number and the start button to select each number. After entering the 4 digits, press start to confirm:





# EXCESSIVE VIBRATION RESET

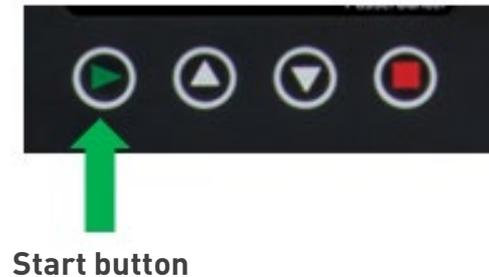
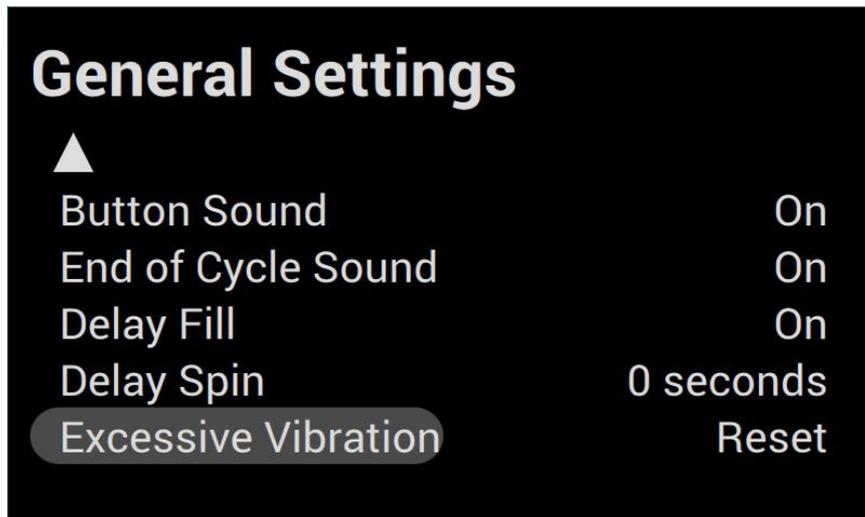
- Scroll down using the arrow button to “General Settings” then press the start button:





# EXCESSIVE VIBRATION RESET

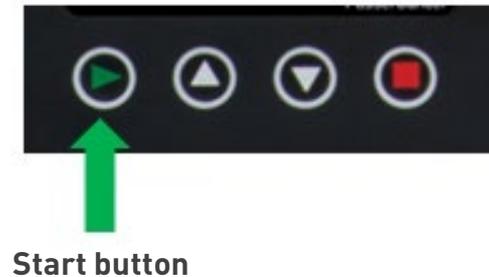
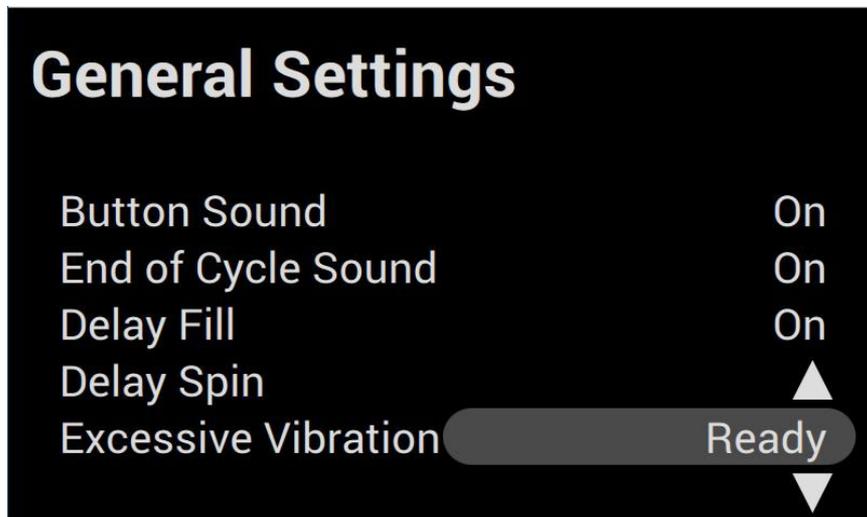
- Scroll down using the arrow button to “Excessive Vibration” then press the start button:





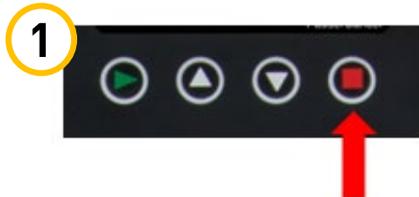
# EXCESSIVE VIBRATION RESET

- Press the down arrow button to change from “Reset” to “Ready”, then press the start button:

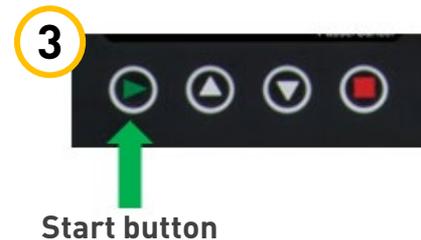
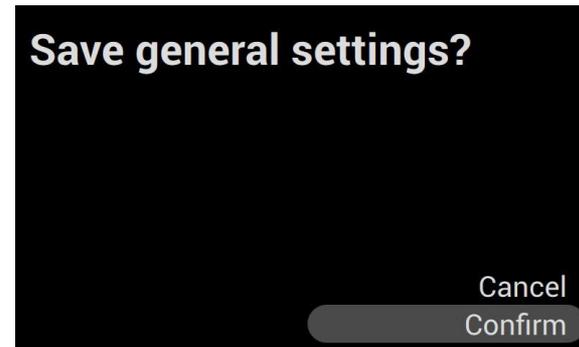
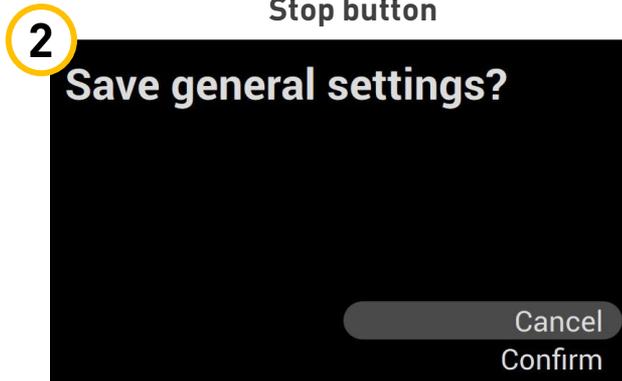


# EXCESSIVE VIBRATION RESET

- (1) Press the red stop button to exit this screen. Press the red stop button a second time until the screen below appears. (2) Press the down arrow to change from “Cancel” to “Confirm” and (3) then press the green start button to confirm and save the change:



Stop button



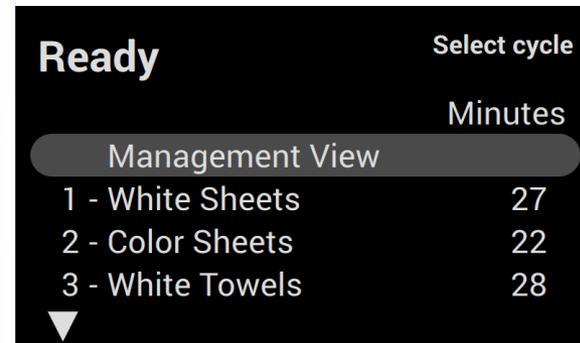
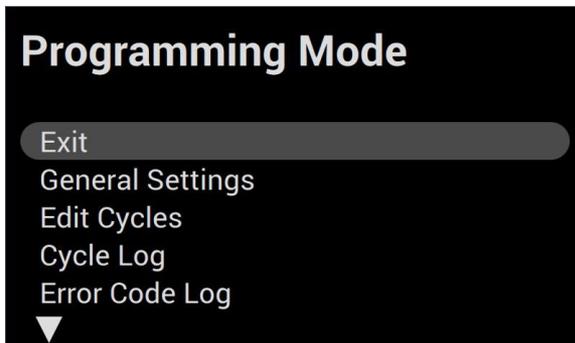


# EXCESSIVE VIBRATION RESET

- Press stop button to exit this screen. Continue to press the stop button until you have returned to the Ready screen:



Stop button





# EXCESSIVE VIBRATION RESET

- The washer may display the red Excessive Vibration screen a second time. If so, please repeat the previous steps on the screen to reset the washer. You will not need to physically reset the plunger on the switch a second time.

## Excessive Vibration

Door will unlock once cylinder stops moving.

Inspect machine for installation issues.

To clear, reset Excessive Vibration in General Settings of the Management Section.